

YOUR GUIDE TO

# Statewide Services

Resource Booklet

arbias

**BrainLink**



## STATEWIDE SERVICES RESOURCE BOOKLET

This Resource Booklet has been reproduced as part of a series of information products about brain injury produced by a joint committee of brain injury organisations (Headway Victoria, Brain Foundation Victoria and arbias) with the support and assistance of the Department of Human Services Victoria.

### DISCLAIMER

The information in this booklet is of a general nature. Headway Victoria, arbias and Brain Foundation Victoria do not accept responsibility for anything done, or not done, through relying on the contents of this publication.

## Statewide Information Services

### **BrainLink** (formerly Brain Foundation of Victoria)

'The Nerve Centre' 54 Railway Rd, Blackburn Vic 3130

Phone: 9845 2950 Rural Freecall: 1800 677 579 Fax: 9845 2882

Website: [www.brainlink.org.au](http://www.brainlink.org.au)

BrainLink provides an information service covering issues on brain disorders including stroke and neurological conditions. BrainLink also has carer education programs for families and a range of information and resources.

### **Department of Human Services Disability Intake and Response Service**

Phone: 1800 783 783

### **Electronic Database of ABI Information**

<http://abi.infoxchange.net.au>

## Statewide Services

### **ABI Behaviour Consultancy**

Phone: 03) 9490 7366

[http://bdpv.org/index.php?option=com\\_content&task=view&id=32&Itemid=56](http://bdpv.org/index.php?option=com_content&task=view&id=32&Itemid=56).

Provides state-wide community based behaviour support for individuals 18-65 years who demonstrate behaviours of concern (such as aggression, sexual disinhibition or withdrawal) as a result of a non-compensable ABI.

## **ABI Paediatric Project, Melbourne Citymission**

Phone: 9487-9200

Website: [www.mcm.org.au](http://www.mcm.org.au)

Provides consultation services for all staff (i.e. health, education) working with children with an ABI.

## **Action on Disability in Ethnic Communities (ADEC)**

Phone: 9480 1666 or 1800 626 078

Website: [www.adec.org.au](http://www.adec.org.au)

A community-based organisation that represents the rights and needs of disabled people of non-English speaking backgrounds and their carers. ADEC provides advocacy, information, service referral, education, training and consultancy.

## **arbias**

Phone: 8388 1222 Fax: 9387 9925

Website: [www.arbias.org.au](http://www.arbias.org.au)

Specialising in alcohol and substance related brain injury. arbias provides: neuropsychological assessments, secondary consultation, case management, long term and transitional accommodation, recreation and community access, specialist attendant care services, A&D ABI seminars and a range of information products.

## **Brain Injury Matters**

Phone: 9639 7222

Website: [www.bim.org.au](http://www.bim.org.au)

A self-advocacy and community education group for people with acquired brain injury

## **The Bouverie Centre**

8 Gardiner Street, Brunswick 3056

Phone: 9385 5100 Fax: 9381 0336

Website :[www.latrobe.edu.au/bouverie](http://www.latrobe.edu.au/bouverie)

Email: [bouverie.centre@latrobe.edu.au](mailto:bouverie.centre@latrobe.edu.au)

Provides specialist family counselling for people affected by ABI, including people with ABI, spouses, children, parents and carers.

## **Community Brain Disorders Assessment and Treatment Service (CBDATS)**

Austin-Repat Medical Centre, Royal Talbot Campus, Yarra Blvd Kew, 3101

Phone: 9490 7366 Fax: 9490 7358

Website: [www.bdpv.org.au](http://www.bdpv.org.au)

Provides a consultative and treatment service to support clients with the dual diagnosis of ABI (or neurodegenerative disease) and a psychiatric disorder.

## **Communication Resource Centre**

Phone: 9843 2000 Rural Free call Phone: 1800 888 824 Fax: 9843 2033

Website: [www.scopevic.org.au/therapy\\_crc](http://www.scopevic.org.au/therapy_crc)

Information, staff training, mentoring, direct and secondary consultations for people with complex communication needs, saliva control or mealtime assistance issues.

## **Commonwealth Rehabilitation Service (CRS)**

Phone: 1800 624 824

Website: [www.crsaustralia.gov.au](http://www.crsaustralia.gov.au)

Provides services for individuals who wish to return to work, train for new jobs, or cope better at work, home and in the community. The CRS also has a specialist brain impairment service.

## **Melbourne City Mission Statewide ABI Case Management Service**

230 Normanby Avenue, Thornbury, 3056

Phone: 9487 9200 Fax: 9487 9220

Website: [www.melbournecitymission.org.au/disability](http://www.melbournecitymission.org.au/disability)

Provides case management for people with moderate to severe ABI who are not eligible for compensation entitlements and are in transition from hospital and rehabilitation settings to the community. Sub-contracts case management services for people living in remote areas.

## **Acquired Brain Injury Mobility Service (Guide Dogs Association of Vic)**

Phone: 9854 4444 Rural Free call Phone: 1800 988 626 Fax: 9854 4500

Website: [www.guidedogs.asn.au](http://www.guidedogs.asn.au)

Provides assessment and retraining for maximum mobility and safety for people with some vision loss related to an ABI.

## **Neuropsychiatric Unit, Royal Melbourne Hospital,**

Phone: 9342 8750 Fax: 9342 8483

Website: [www.mh.org.au](http://www.mh.org.au)

Provides an assessment and consultation service to support services with clients with significant ABI plus symptomatic psychiatric and behavioural disorders.

## **Royal Children's Hospital**

Phone: (03) 9345 5522

Website: [www.rch.org.au/](http://www.rch.org.au/)

Provides a wide range of services including community rehabilitation to children with acquired brain injury across Victoria.

## **Slow To Recover Program**

Phone: (03) 8792 2396 or 8792 2397 Fax: (03) 8792 2206

Website: [www.southernhealth.org.au](http://www.southernhealth.org.au)

An individualised slow stream rehabilitation and support program for children and adults who have a severe brain injury and are not considered suitable for mainstream rehabilitation.

## **Transitional Living Centre – Epworth Hospital, Thornbury**

Phone: 9416 9820 Fax: 9416 9122

Website: [www.epworth.org.au/transliving](http://www.epworth.org.au/transliving).

Provides training in independent living skills for people with ABI with compensation and has some capacity for non-compensable support.

## **Carer services**

### **Carers Victoria**

Phone: 1800 242 636 or 9396 9500 Fax: 9396 9555

Website: [www.carersvic.org.au](http://www.carersvic.org.au)

Provides a range of programs and services to support families in their caring role, including information and personal support, resources, education, and advocacy.

### **Commonwealth Carer Respite Centre**

CareLine 24 hour assistance: 1800 059 059

Website: [www.commcarelink.health.gov.au](http://www.commcarelink.health.gov.au)

CareLine is a telephone information and support service for people who care for an older person or a person with a disability, linking families to the closest Commonwealth Carer Respite Centre. Information, support and emergency in-home respite are free. There may be a charge for other services which are arranged to provide ongoing care.

### **Commonwealth Care Link**

Commonwealth Care Link 24 hour assistance: 1800 052 222

Website: [www.commcarelink.health.gov.au/](http://www.commcarelink.health.gov.au/)

Information centres for older people, people with disabilities and those who provide care and services. Centres provide free and confidential information on community aged care, disability and other support services available locally, interstate or anywhere within Australia.

## **Interpreting service**

### **Translating and Interpreting Service (TIS)**

Phone: 131 450

Call if you need an Interpreter to contact any of the services listed here.

## Statewide online information services

### **[www.disability.vic.gov.au](http://www.disability.vic.gov.au)**

Disability Online, this site provides five services:

1. A large directory of supports and services for people with a disability, their families and carers.
2. Articles on disability and health related issues.
3. A calendar of events.
4. The latest health and disability news from the Australian Broadcasting Corporation (ABC).
5. Links to other useful web sites, including to generic and specialist disability information services.

### **[www.betterhealthchannel.com.au](http://www.betterhealthchannel.com.au)**

Better Health Channel has information sheets on health, services and events. It has a number of fact sheets on brain injury.

### **[www.vicnet.net.au/health/disability/disvic](http://www.vicnet.net.au/health/disability/disvic)**

Victorian Disability Information, a comprehensive list of services and links.

### **[www.infoxchange.net.au](http://www.infoxchange.net.au)**

InfoXchange Australia is a not-for-profit social enterprise company focussing on community development using Information Technology as the primary tool to create positive social change.

### **arbias**

arbias conducts neuropsychological assessments and can provide more information about alcohol or substance-related brain injury.

Phone: 8388 1222 or visit [www.arbias.org.au](http://www.arbias.org.au)

### **BrainLink**

BrainLink can provide more information about stroke-related and tumour-related brain injury, neurological conditions and other forms of brain injury.

Phone: 9845 2950 or toll free: 1800 677 579 or [www.brainlink.org.au](http://www.brainlink.org.au)

### **Electronic Database Of ABI Information**

<http://abi.infoxchange.net.au>

FOR INFORMATION CALL

1800 677 579  
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